

## What should I do in case of fire?

- » Keep calm!
- » In the event of heavy smoke, stay as low to the ground as possible as you make your way to the exit.
- » Leave the flat immediately with all occupants.  
**Caution!** Do not use a smoke-filled staircase as just a few breaths of smoke from a fire can lead to unconsciousness and ultimately death.
- » Help elderly, disabled and sick flatmates without putting yourself at risk.
- » Keep doors and windows of rooms which are ablaze shut to prevent fire and smoke from spreading.
- » Do not try to use lifts.
- » Warn other tenants.
- » **Please alert the fire brigade by ringing 112.**

## Important information for the fire brigade:

- » **Who you are (name, telephone no., etc.).**
- » **Where the fire is (address).**
- » **What happened (size of the fire).**
- » **What the situation is like (injured persons, etc.).**
- » **Wait for instructions from the fire brigade.**

## Questions/Malfunctions

Should you determine the smoke alarm to be defective when testing if the device works properly, please inform your property manager/landlord immediately via our hotline:

**degewo damages hotline:**  
**(0)30 26485 -5000**

Accessible from German landlines at a local rate and included in flat rates. Mobile phone rates vary according to the respective provider.

1.257-Sonderdruckdegewo-11-2017



The best smoke alarms  
for your safety.

## Protecting your life

HDv Sensys smoke alarms, a high-quality product manufactured by Detectomat in Europe, have been installed in the rooms you live in.

This installation serves to protect your life and your health.

The assembled devices warn you early and reliably against smouldering fires as well as open fires that produce smoke. They thus give you and all persons in your flat the necessary survival time to get to safety and ring the fire brigade on telephone number 112 and/or take any necessary fire-fighting measures.

## A sophisticated device with convenient features

The advanced HDv Sensys smoke alarm features an optical sensor which regularly checks whether smoke is present in the detector. If a fire is sensed, the device issues a signal by producing a loud alarm sound and a flashing red indicator.

There are no audible or visible malfunction indicators in normal operating mode. As smoke is detected by optical means, the device does not emit any hazardous rays.



## Safe installation – for your protection

The smoke alarms are carefully installed according to the mandatory DIN 14676 application standard. Smoke alarms therefore must not be removed from their original place of installation and installed elsewhere. Painting, wallpapering or concealing the HDv Sensys device leads to malfunctions or even to device failure. As a general rule, the HDv Sensys may only be exposed to dirt resulting from normal usage of a flat.

Smoke alarms do not extinguish fires, they can only signal an alert. Should the HDv Sensys become damaged, please contact your property management or landlord.

## Annual maintenance

The HDv Sensys smoke alarm is equipped with a high-performance lithium battery firmly soldered in place, thus making replacing the battery unnecessary throughout the entire service life. However, maintenance is required at annual intervals in accordance with DIN 14676. State building regulations in Berlin stipulate that the tenant is generally responsible for the annual obligation to ensure operational readiness. This means that you must carry out the annual inspection, maintenance and functional testing in accordance with the manufacturer's specifications (operating instructions are handed over at the time of installation). This includes testing that the smoke alarm device functions properly and checking that the smoke alarm's position has not been changed, among other things.

## What should I do if the smoke alarm emits a signal?

Keep calm. In case of a constant alarm signal, first check the rooms for fire. If you cannot see fire, activate the mute function by pressing the top part of the device (you may also use a broom handle, if necessary). The mute function suppresses the signal for approx. ten minutes. During this time, the smoke alarm blinks every ten seconds to indicate that the unit is in mute mode. Ventilate the room well, and check whether water vapour, cooking or non-hazardous sources of smoke are the cause. Once the potential cause of smoke has been eliminated by venting, the smoke alarm will return to its normal operation once the duration of mute mode is over.

If the smoke alarm continues to emit visual and audible signals, the device has a malfunction. Should the smoke alarm beep briefly every 40 seconds while also flashing, the device has a malfunction. When this occurs, call the damages hotline indicated on the back of the unit.